

Create a Utility Permit Application

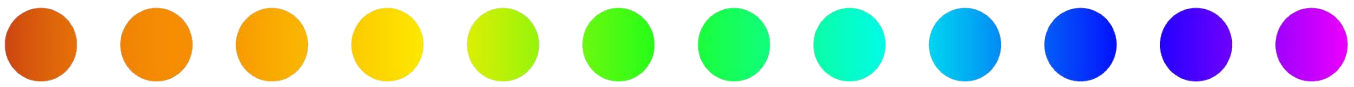
A RULIS Job Aid

Roles Impacted

External Utility Consultants
Utility Owners

Last Revised

February 2025

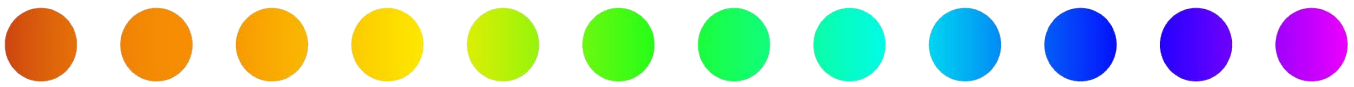


Introduction

A utility owner must apply for a permit with TxDOT when they need to install a new facility on TxDOT right of way, to perform maintenance on a facility on TxDOT right of way, or to perform an adjustment to a facility on TxDOT right of way required due to a transportation project. This job aid describes the process for creating a utility permit application in RULIS.

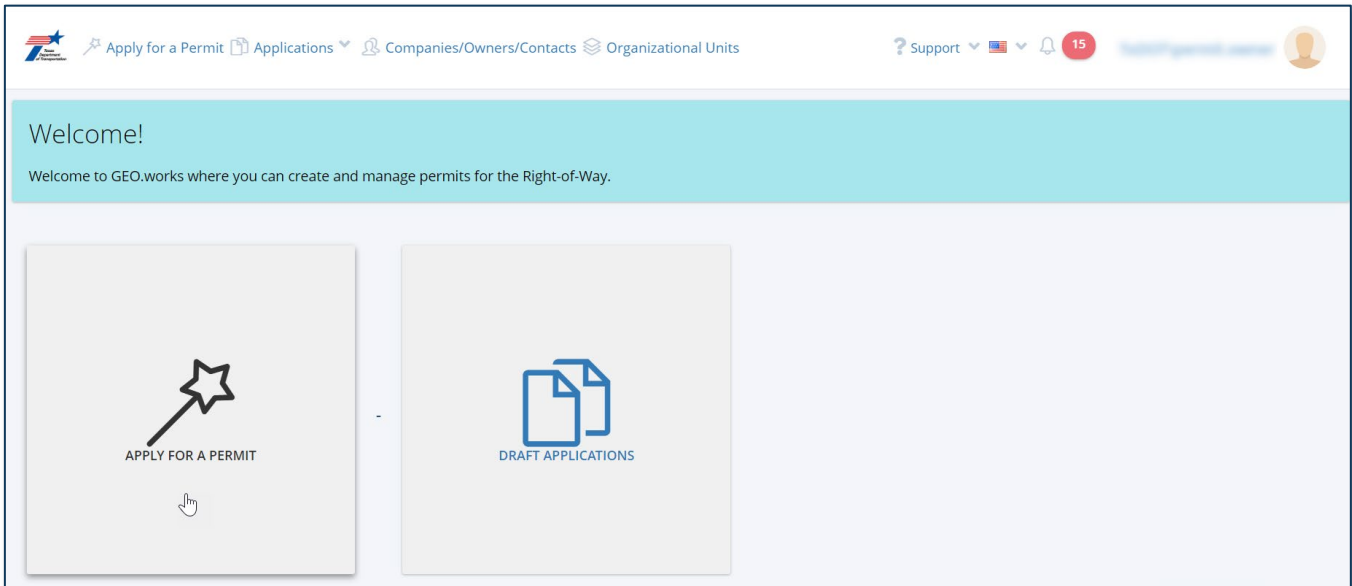
Process Overview

1. [Create an Application](#)
2. [Define the Project Boundary](#)
3. [Draw the Utility Design](#)
4. [Complete the Questionnaire](#)
5. [Submit the Application](#)
6. [Check the Status of a Submitted Application](#)
7. [Respond to Requests for Additional Information](#)
8. [Manage Tasks for Approved Permits](#)



1. Create an Application

To create a new utility permit application in RULIS, begin on the **Home** page and follow the steps below.



1. Click the **Apply for a Permit** button.

The **Apply for a Permit** page appears.



2. Select **Utility Permit Design**.

The Apply for a Permit page will appear. Options include creating a **Utility Permit Design** for:

- Communication
- Electric
- Petroleum and Gaseous Materials
- Water
 - Select this option for sewer and wastewater. Sewer attributes will be added when drawing the utility design.

3. Click Create next to the desired utility type. **The Project Information** page will appear for the utility type selected.



Utility Permit Design

The **Project Information** page appears.

Project Information
Communication

Begin a new Permit Application.

Utility Owner
SELECT...

Other Owner
SELECT...

Utility Owner submits the permit without any Consultant

4. Select the **Utility Owner**.



- If the appropriate utility is not available, click **Create Contact** to add the utility to the system. More information can be found in the **Create a Utility Permit Contact** job aid.
- If there is more than one owner, select the **Other Owner** and click **Add Owner**.
- To remove an **Other Owner**, click the **minus (-)** icon next to the **Other Owner** name. A confirmation message appears. Click **Yes**.



By default, RULIS assumes that the **utility owner submits the permit without any consultant**. If a consultant is completing the application, click the box to remove the checkmark.

This generates an additional field to identify the consultant and adds a later step for the utility owner to acknowledge the application before it is reviewed by TxDOT.



Project Title
Communication (06/10/2023 07:04:24 am)

Code: Associated TxDOT Connect Utility ID (leave blank if not applicable)

Utility Company Project Code:

Let other people manage this application

Other Users Authorized To Manage The Request

Organizational Units:

- Shannon's Utility Company 4
- Shannon's Utility Company 4 June 23, 2023 12:54 PM
- Utility AABB
- Will's Communication Utility

Users Email:
Separated by Comma:

CANCEL APPLY FOR A PERMIT


5. Enter a **Project Title**.



By default, RULIS automatically populates the utility type and the date and time the permit application was started.

6. Enter the **Code: Associated TxDOT Connect Utility ID** from TxDOTCONNECT (optional).
7. Enter the **Utility Company Project Code** (optional).
8. To authorize other users to manage the application, click [Let other people manage this application](#) and select the users (optional).
9. Click **Apply for a Permit**.

The **Application Details** appears.

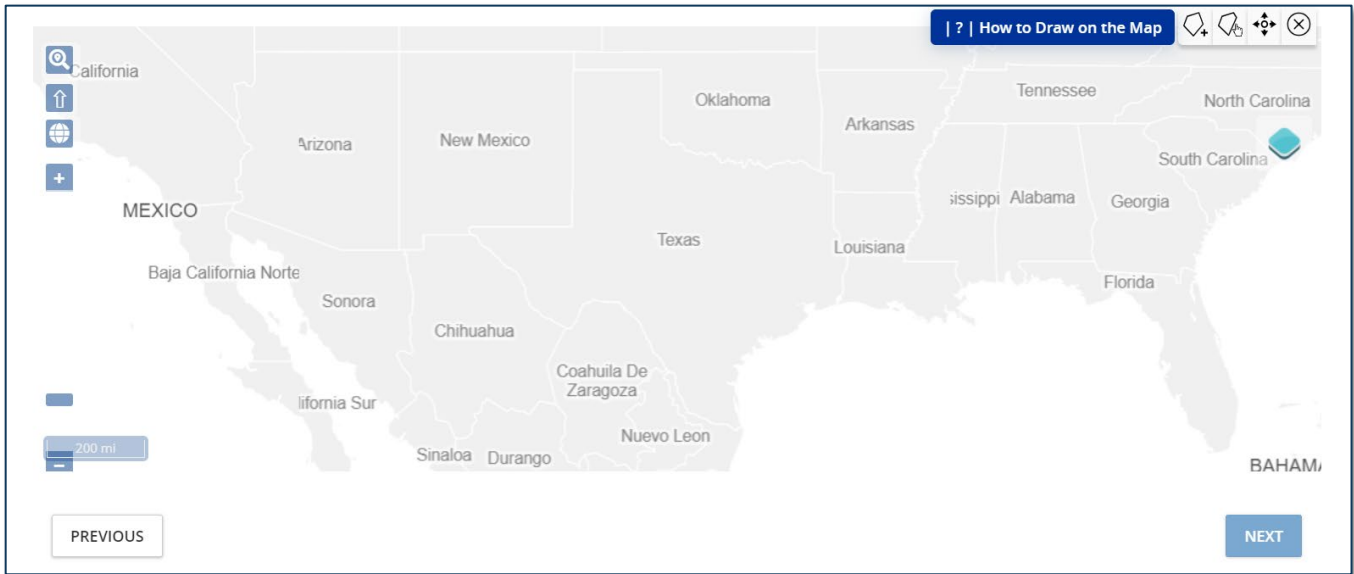
To begin the application, click  to Fill in the Data.










The first step in completing the application is to **Define the Project Boundary**. This is described in the next section of this job aid.



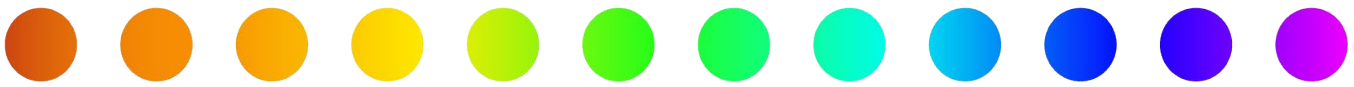
2. Define the Project Boundary

Use the map functionality to draw the project boundary as described below.



-  Use the **Search** button to type a route number, name, or control section.
-  Use the **Globe** button to type the longitude and latitude.
-  Use the **Zoom** buttons and slider to adjust the zoom manually.
-  Use the **Layer** tool to adjust what features appear on the map.
-  Use the **Draw Polygon** tool to draw the boundaries of the work area.
 -  Click on the last point to close and complete the polygon.
-  Use the **Modify Geometry** tool to make changes to location you have already drawn.
-  Use the **Move Geometry** tool to move a location you have already drawn.
-  Use the **Delete Geometry** tool to delete a location you have already drawn.

1. Use the **Search**, **Globe**, or **Zoom** tools to zoom to the desired location.
2. Click the **Draw Polygon** tool.
3. Click points on the map to draw a closed shape and define the project boundary.
4. Click **Next** at the bottom of the page.



< WORKAREA > SUMMARY - FINAL STEP >

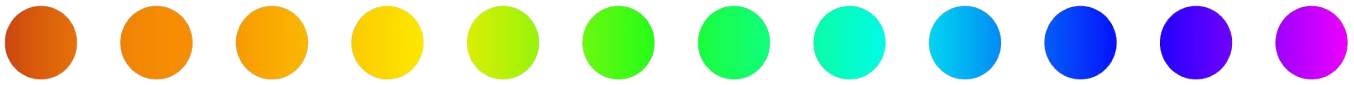
Work Description:

Notes

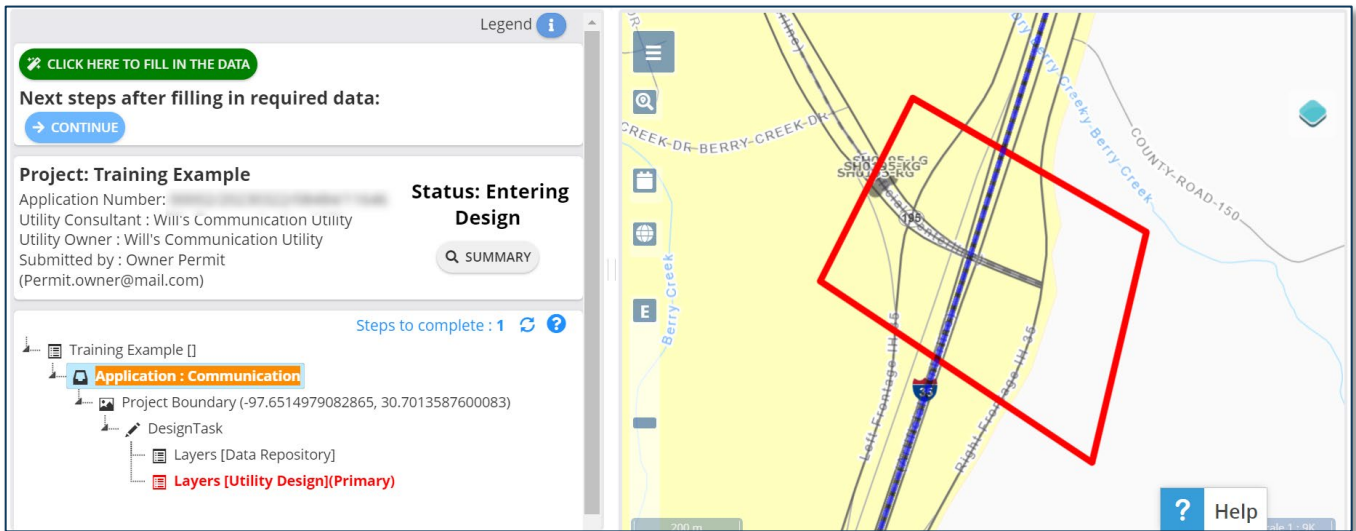
Associated TxDOT Connect Utility ID:

CANCEL CONTINUE SAVE

5. Enter **Work Description**.
6. Enter any relevant **Notes** (not required)
7. Enter a **Associated TxDOTCONNECT Utility ID** (not required).
8. Click **Continue**.

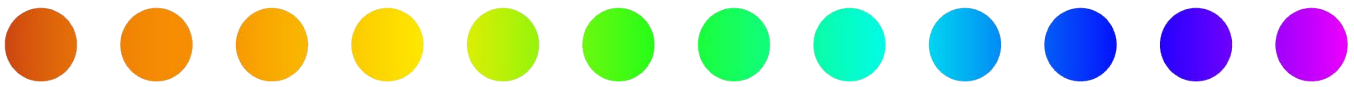


The **Application Details** page appears with the project boundary visible on the map.



To continue the application, click [CLICK HERE TO FILL IN THE DATA](#) or the **Continue** button.

- The next step in completing a **Utility Permit Design** application is to **Draw the Utility Design**. This is described in the next section of this job aid.

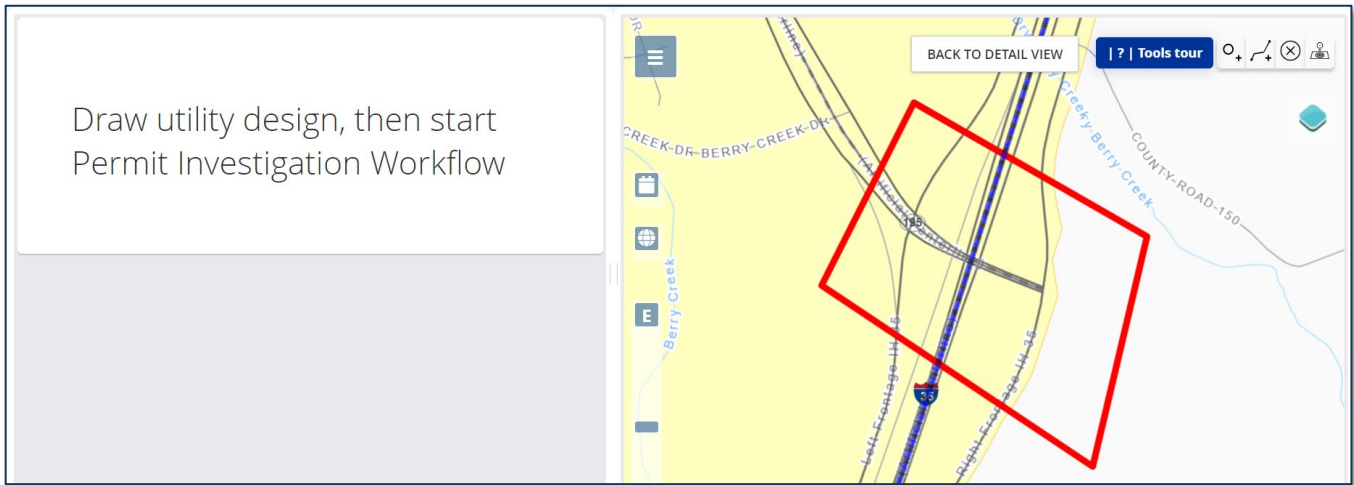












3. Draw the Utility Design

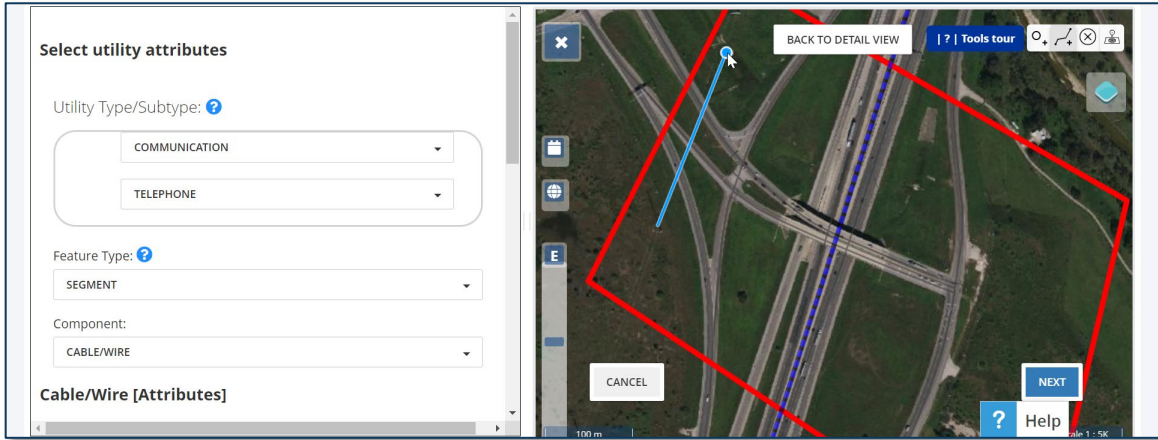
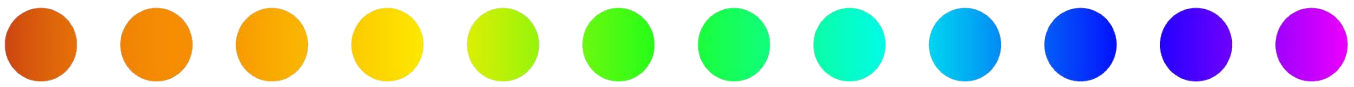
For Utility Design Permit applications, use the map feature to draw the utility design as described below.

Note you can [upload a shape file](#) from the Applications Detail page:

1. Click **Back to detail view**.
2. Right click **Layers Utility Design Primary**.
3. Click **Import data** and then upload shape or .csv file.

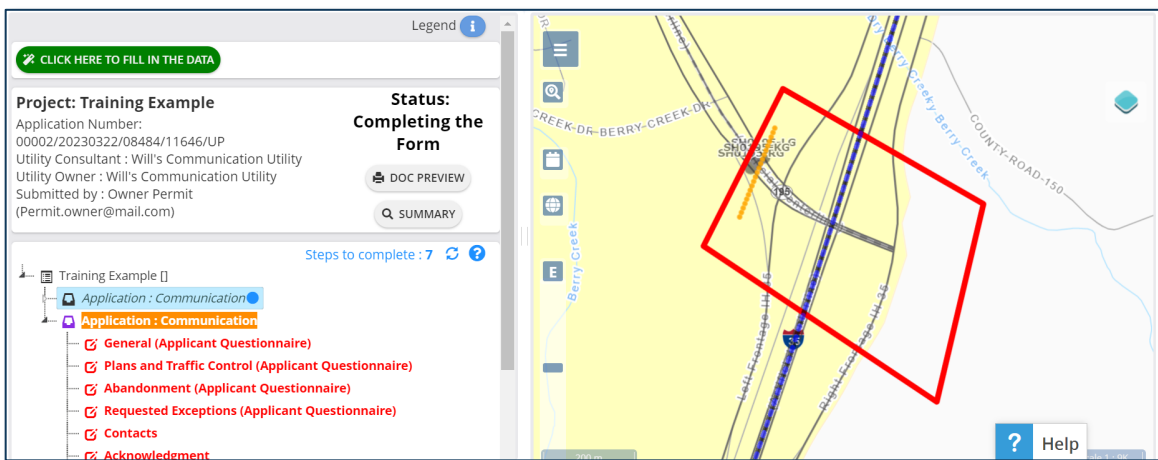


-  Use the **Data Panel** button to display and select utility attributes.
-  Use the **Calendar** button to show items by date.
-  Use the **Globe** button to type the longitude and latitude.
-  Use the **Extent** button to view the map at the fullest extent.
-  Use the **Zoom** buttons and slider to adjust the zoom manually.
-  Use the **Layer** tool to adjust what features appear on the map.
-  Use the **Draw Point** tool to add a single point to the utility design (e.g., a manhole).
-  Use the **Draw Line** tool to add a line to the utility design (e.g., a pipe).
Double-click when the line is complete.
-  Use the **Delete Geometry** tool to remove a point or line you have already drawn.
-  Use the **Add Survey** tool to add survey data to the map (this opens the **Create Survey** page).



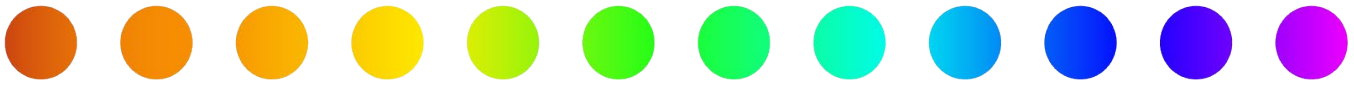
1. Use the appropriate tool to add design information to the map.
As a point or complete line is added, the **Data Panel** automatically displays applicable selections.
2. Select the applicable attributes.
For sewer and wastewater, select **Non-Potable Water**.
3. Click the **Next** button in the lower right corner.
Once all impacted utilities have been added to the map,
4. Click **End Design Draw Phase** in the lower right corner.
A summary page appears. Click **Continue**.

The **Application Details** page appears with the utility design visible on the map.




To continue the application, **Click Here to Fill in the Data** button.

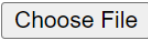
The next step in completing the application is to **Complete the Questionnaire**. This is described in the next section of this job aid.





4. Complete the Questionnaire

Answer each question in each section of the questionnaire.

- Click a round **radio button**, which allows for only one selection.
- Click square **checkboxes**, which allow for multiple selections.
-  Click the Add button to provide more than one prompted field (e.g., a TxDOTCONNECT Project ID).

 Click Choose File when prompted to attach a relevant file (e.g., a Traffic Control Plan).

 Click the Delete button to remove an added field or attached file.

 Some selections will result in the display of follow-up questions, requesting additional information. For example, see the how the same page changes depending on selections.

General (Applicant Questionnaire)

1. What type of installation is proposed? permanent temporary

2. Is this permit required because of a TxDOT Highway Project? yes no

3. Does this utility facility directly or indirectly serve the public and is authorized by state law to operate, construct, and maintain its facilities over, under, across, on, or along highways? yes no

4. Will this facility be located on or in another Utility facility (Joint Occupancy Agreement)? yes no

5. Is the category of facility a:

service distribution transmission gathering

6. Which of the following conditions apply to the facility? (check all that is applicable)

above ground

underground


crossing the highway


along/parallel the highway

General (Applicant Questionnaire)

1. What type of installation is proposed? permanent temporary

2. Is this permit required because of a TxDOT Highway Project? yes no

2a. Please enter TxC Project ID 



2b. Is this permit associated with a TxDOT Reimbursable Utility Adjustment? yes no [link](#)

Please enter Utility ID

3. Does this utility facility directly or indirectly serve the public and is authorized by state law to operate, construct, and maintain its facilities over, under, across, on, or along highways? yes no

3a. Is this utility facility for private use or a private service line? private use private service line

File Edit View Insert Format Tools

Paragraph B I [Text Alignment Icons] [List Icons] [Link Icon] [Image Icon]

Additional description

POWERED BY TINY

4. Will this facility be located on or in another Utility facility (Joint Occupancy Agreement)? yes no

Joint Occupancy Agreement No file chosen

Please give a description (Joint Trenching, Joint Construction and Joint Duct Banks)

File Edit View Insert Format Tools

Paragraph B I [Text Alignment Icons] [List Icons] [Link Icon] [Image Icon]

Additional description

POWERED BY TINY

5. Is the category of facility a:

service distribution transmission gathering

6. Which of the following conditions apply to the facility? (check all that is applicable)

above ground

underground

crossing the highway

along/parallel the highway

Are all crossing at 90 degrees? yes (within District's variance) no

1. Complete the **General** page.
2. Complete the **Plans and Traffic Control** page.
3. Complete the **Abandonment** page.
4. Complete the **Requested Exceptions** page.
5. Complete the **Contacts** page.

As you complete each page of the questionnaire, click **Next** to continue to the next page.



6. Complete the **Timeframe** page:

- Indicate the **Proposed Schedule** (From and To) for the permit.
- Indicate the **Duration** of the permit.
- The **Actual Schedule** can be inserted at a later date when known.
- Enter any relevant **Notes** (not required).

7. Complete the **Occupation** page:

- A **Work Description** is required.
- **Double check that the Utility owner company is correct.**
- Enter any relevant **Notes** or **Reference Code**.
- Attach any relevant **Documents** or **Pictures**.

8. Complete the **Acknowledgment** page. This constitutes a digital signature



This step is only required when the utility submits without a consultant.

By signing below, I certify that I am authorized to represent the Utility Owner, that I agree to the provisions and requirements included in this Utility Permit Application, and the commencement of construction will further attest to the Utility Owner's review and acceptance of said additional provisions and requirements.



5. Submit the Application

When all questions (in every section) of the questionnaire are complete, submit the utility permit application to TxDOT for review.

The screenshot shows a white rectangular area containing five buttons. On the left is a white button with a black border labeled 'CANCEL'. In the top center are two buttons: a blue one labeled 'PREVIEW DOCUMENT' and a yellow one labeled 'DOWNLOAD PREVIEW'. At the bottom center is a green button labeled 'SUBMIT TO TXDOT'. On the right is a blue button labeled 'SAVE'.

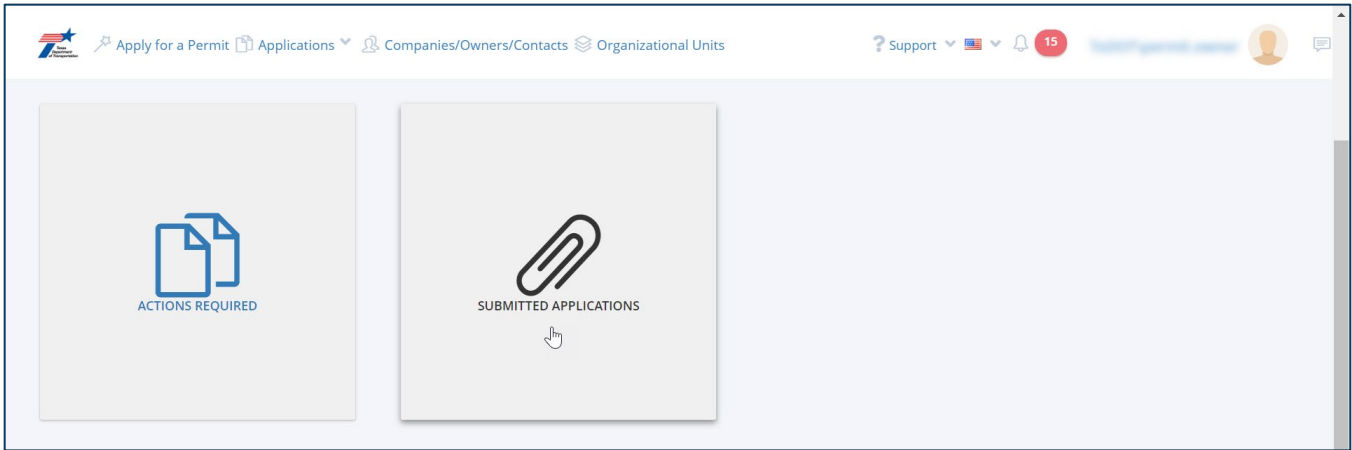
Select from the following:

- **Preview Document** – view a PDF version of the current utility permit application.
- **Download Preview** – download a PDF version of the current utility permit application.
- **Submit to TxDOT** – submit the current utility permit application to TxDOT for review.
- **Cancel** – cancel the current information and return to the **Application Details** page.
- **Save** – save the current information.



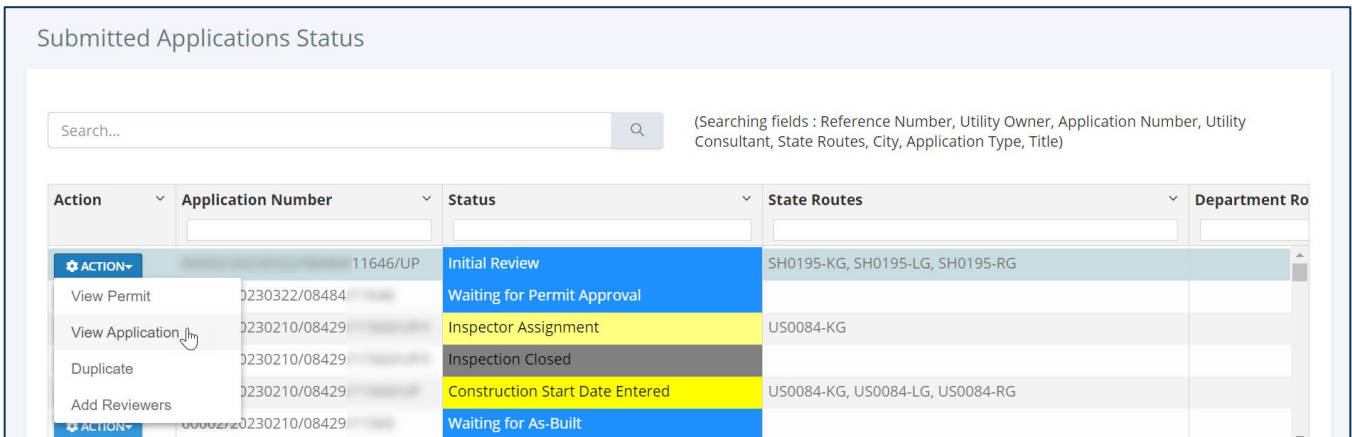
6. Check the Status of a Submitted Application

To check the status of a submitted application, begin on the **Home** page and follow the steps below.



1. Click the **Submitted Applications** button.

The **Submitted Application Status** page appears.



2. Use the **Search, Sort, and Filter** features to find the application you wish to check.

3. Click **Action** next to the application you wish to check.

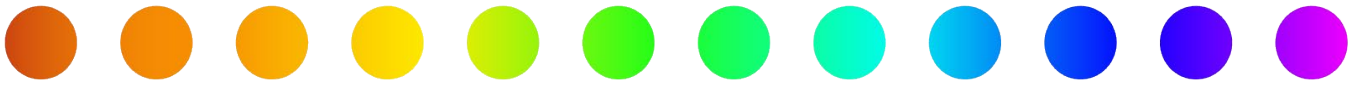
An **Action** menu appears.

4. Select from the following

- View Permit
- View Application
- Duplicate
- Add Reviewers

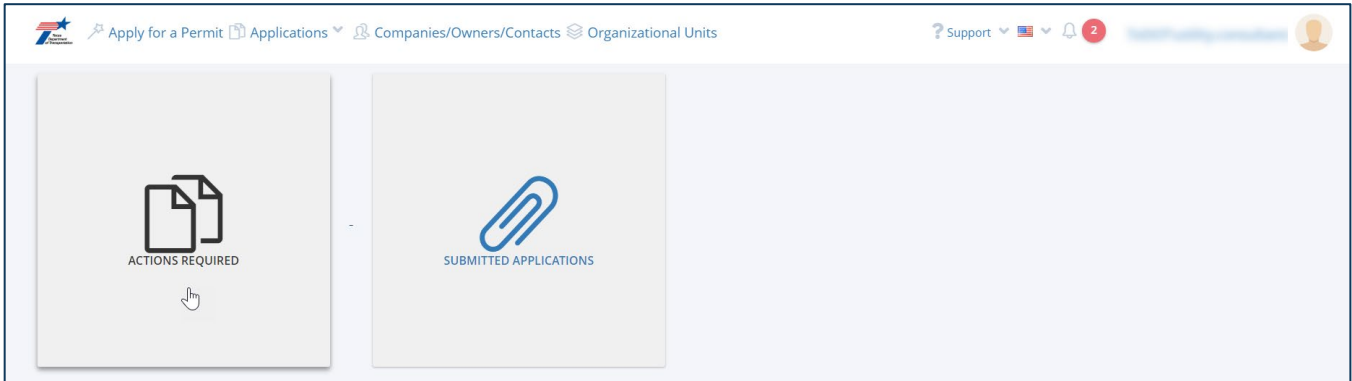


The **Action** menu options change depending on the status of the application. You cannot edit or process an application that has been submitted or returned to another party.



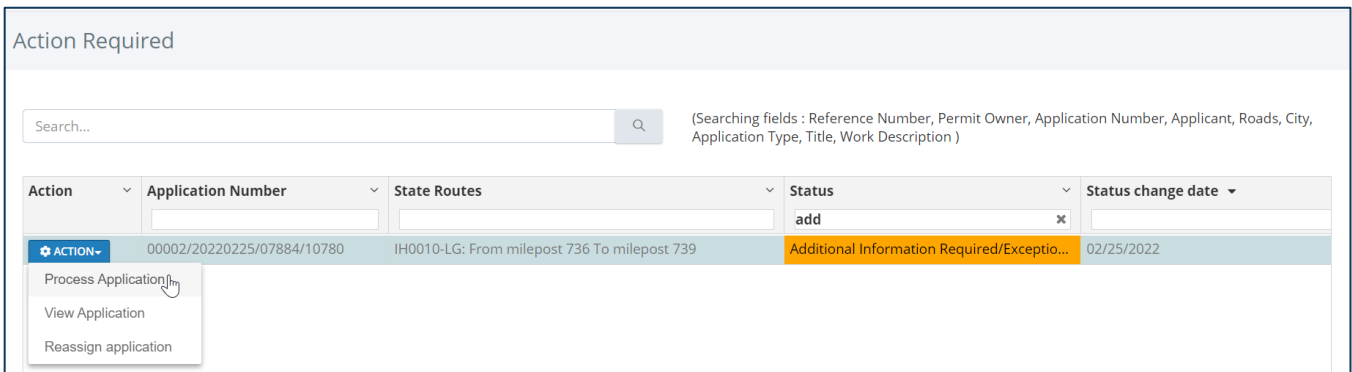
7. Respond to Requests for Additional Information

During TxDOT’s review of the application, a reviewer may request additional information. If so, you will receive an email notification. Please note, if you do not respond to a request for additional information within 10 days, your permit will be automatically withdrawn.



1. Click the **Actions Required** button.

The **Submitted Application Status** page opens.



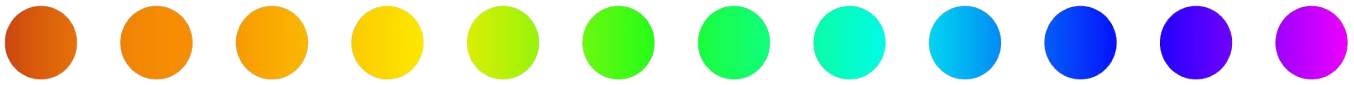
2. Use the **Search**, **Sort**, and **Filter** features to find the application you wish to check.

3. Click **Action** next to the application you wish to check.

An **Action** menu appears.

4. Click **Process Application**.

The **Application Details** page opens.



5. Click **See Additional Information Required**.

The **Reply to the Modification Request** page opens.

6. Review the **Request** text.

7. Enter **Response** text.

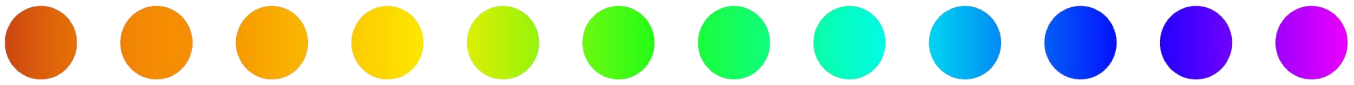
8. Click Add Attachment to attach a file (if needed).

9. Click **Next**.

The Application Status summary opens.

10. Click **Back to Detail View**.

The **Application Details** page opens.

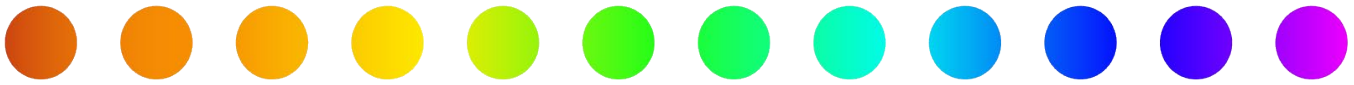


The screenshot shows a web application interface. On the left is a sidebar with a 'Legend' section containing a green button 'SEE THE ADDITIONAL INFORMATION REQUIRED'. Below it, 'Next steps after filling in required data:' includes a blue button 'SUBMIT MODIFIED APPLICATION' and a red button 'APPLICATION WITHDRAW / ARCHIVED AFTER 10 DAYS (280)'. The main area shows project details: 'Project: [redacted]', 'Occupancy Permit', 'Utility Company Project Code: 123456789', 'Application Number: 00002/20220920/08094/11102', 'Utility Consultant:', 'Utility Owner:', and 'Submitted by: Owner Permit (Permit.owner@mail.com)'. The status is 'Additional Information Required/Exception (440-450)'. There are buttons for 'DOC PREVIEW' and 'SUMMARY'. At the bottom, a tree view shows 'Application: Communication' and 'Application: Communication - Utility Permit' (highlighted in orange). On the right is a map showing 'Sulphur Creek' and 'COUNTY ROAD 4018' with a red and blue highlighted area.

11. Use the **nodes** in the **application tree** to make any other required modifications.
12. Click **Submit Modified Application**.
A confirmation message appears.
13. Click **Yes**.
A **Status Change** window appears.
14. Click **Send**.
The application is submitted back to TxDOT.

A dialog box titled 'Proceed to the next status' with a close button (X). The text inside asks: 'Do you really want to send this application to "DPC Review" status?'. At the bottom right are two buttons: 'NO' and 'YES'.

A dialog box titled 'Status Change : DPC Review' with a close button (X). It contains a section 'Show Documents To Attach' with a checkbox. Below it is a blue button 'GENERATE AND DOWNLOAD APPLICANT QUESTIONNAIRE SUMMARY'. At the bottom are three buttons: 'CANCEL', 'SEND' (highlighted in green), and 'SAVE'.



8. Manage Tasks for Approved Permits

When the permit gets approved:

- The status of the application becomes, “Permit Approved - Waiting for Construction Start Date.”
- The person who submitted the permit, the owner company, and the consultant company receive a notification email with the permit attached.
- If the permit package is too large and the email was not able to be sent, you can always download the permit from the summary.

Once the utility permit application is fully approved by TxDOT, utility owners and consultants can still perform several tasks in RULIS, including:

- Download the Permit
- Request a New Schedule
- Request an Amendment
- Enter Work Start Date
- Enter Work End Date
- Upload As-Built Data

These processes are described below, starting from the **Permit Details** page.

Download the Permit

To open an approved permit:

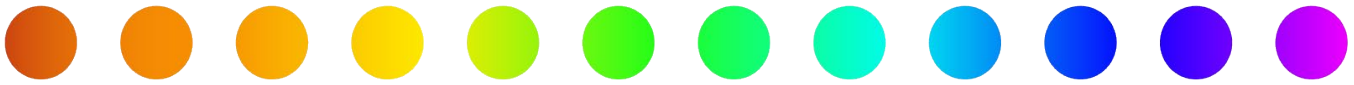
1. Click **Actions**
2. Click **Download Permit** under the permit status.

The file will download to your browser.

The screenshot shows a permit details card with the following information:

- Project:** Utility Permit (05/12/2022 06:30:51 pm)
- Status:** Waiting for Work Start
- Application Number: 00002/20220708/07945/10973
- Utility Consultant : John Doe **
- Utility Owner : Utility AABB ** - Utility Manager
- Submitted by : Consultant Utility (utility.consultant@mail.com)

At the bottom right of the card, there are two buttons: "DOWNLOAD PERMIT" (with a download icon) and "SUMMARY" (with a magnifying glass icon). A mouse cursor is pointing at the "DOWNLOAD PERMIT" button.

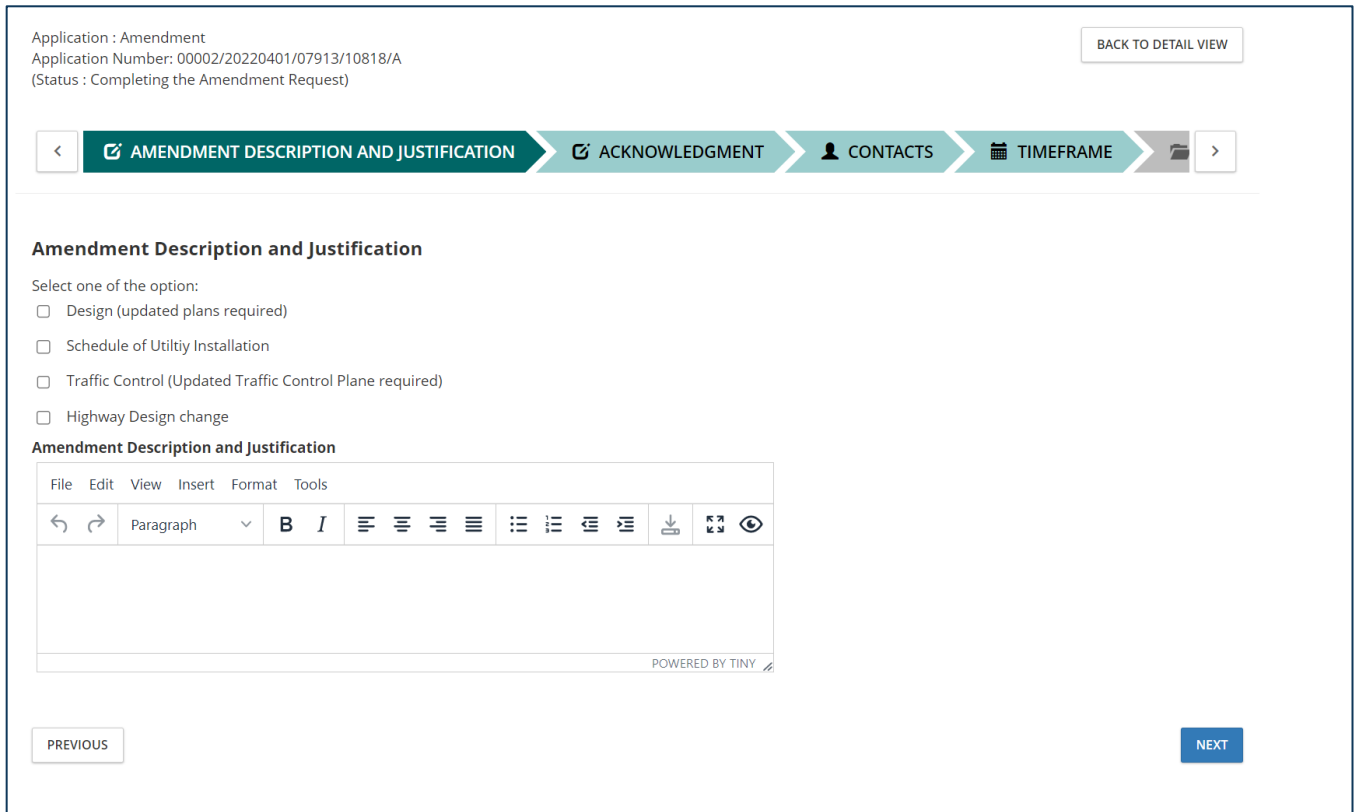
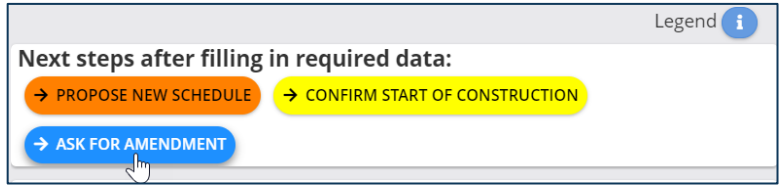


Request an Amendment

To request an amendment to a permit,

1. Click **Ask for Amendment**.

The **Amendment Description and Justification** page opens, with an “A” at the end of the application number.



2. Select an amendment **option**.



- If you select **Design** or **Traffic Control**, updated plans are required to be attached.
- If you select **Design**, change the design using the **Design** node in the tree.

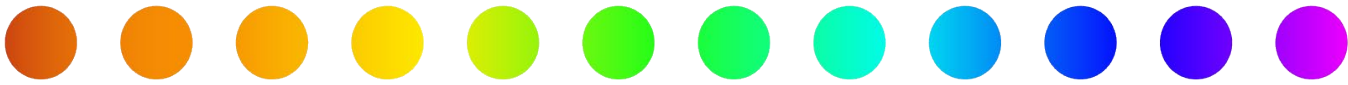
3. Enter **Amendment Description and Justification** text.

4. Click **Next**.

Complete the remaining pages of the amendment the same way as for the original permit application.



- If the amendment changes the dates, enter the new proposed schedule in the Timeframe page.
- If work is already in progress, the Actual Start of Work date cannot be changed.
- If work has not started, the Actual Start of Work date will be requested after the amendment has been approved.

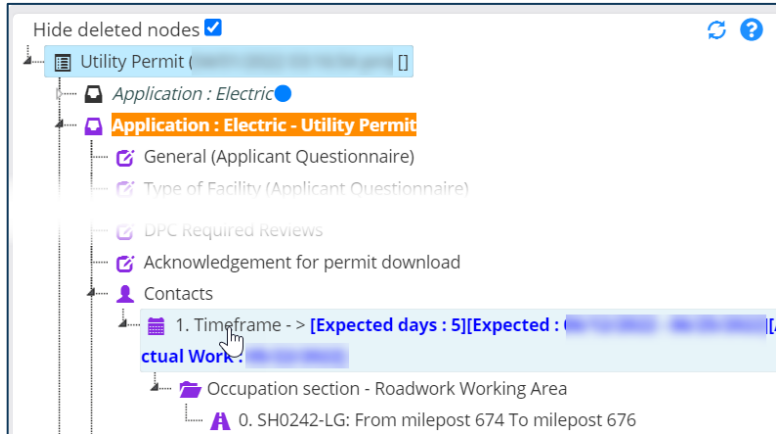


Enter Work Start Date

To enter the work start date for a utility that is ready to begin construction,

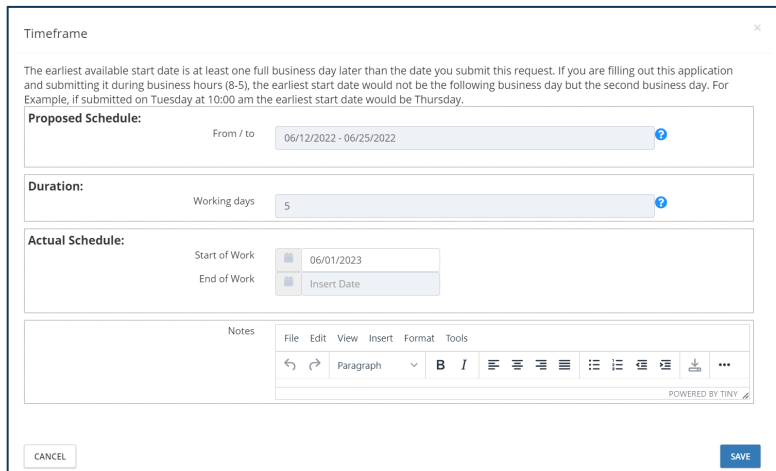
1. Double-click the **Timeframe** node in the tree.

The **Timeframe** window appears.



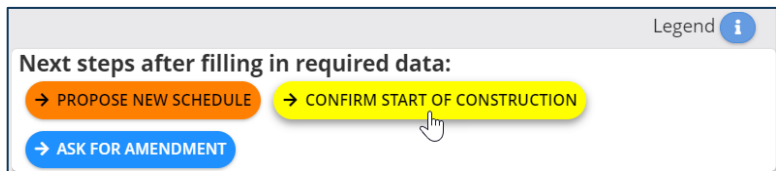
2. Select the **Actual Schedule: Start of Work**.

3. Click **Save**.



4. Click **Confirm Start of Construction**.

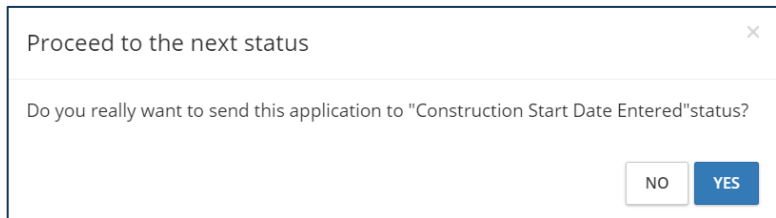
A confirmation message appears.

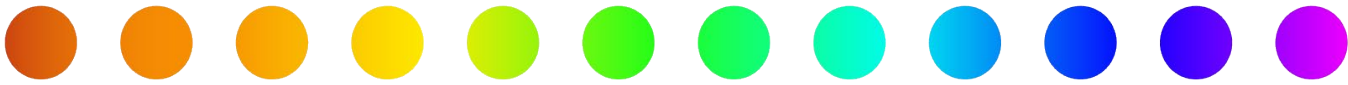


5. Click **Yes**.

A Sent to Status message appears.

6. Click **OK**.



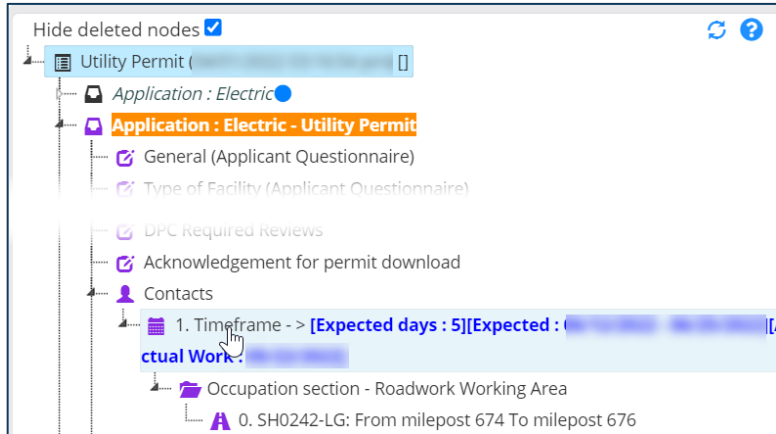


Enter Work End Date

To enter the work end date for a utility that has completed construction,

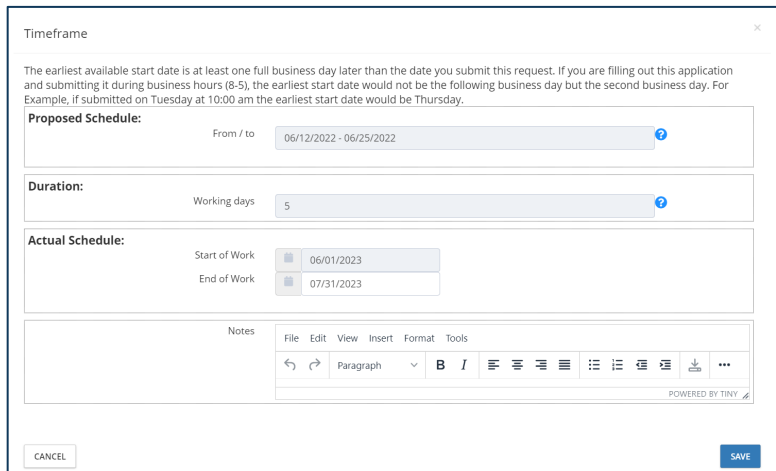
1. Double-click the **Timeframe** node in the application tree.

The **Timeframe** window appears.



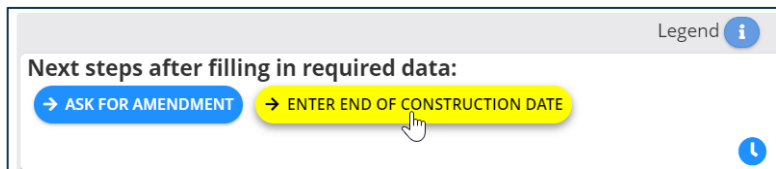
2. Select the **Actual Schedule: Start of Work**.

3. Click **Save**.



4. Click **Enter End of Construction Date**.

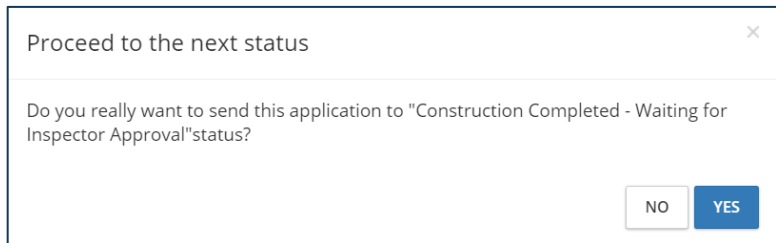
A confirmation message appears.



5. Click **Yes**.

A Sent to Status message appears.

6. Click **OK**.



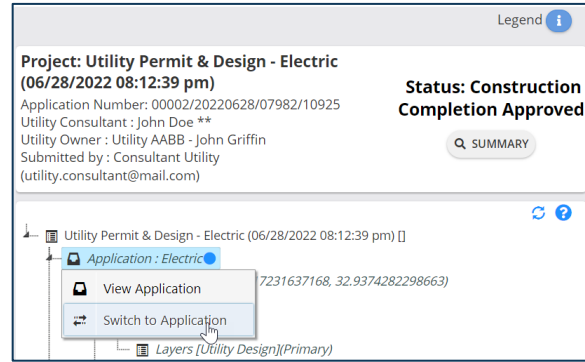


Upload As-Built Data (if required)

To upload As-Built data (if required) after work is completed and inspection approval is received,

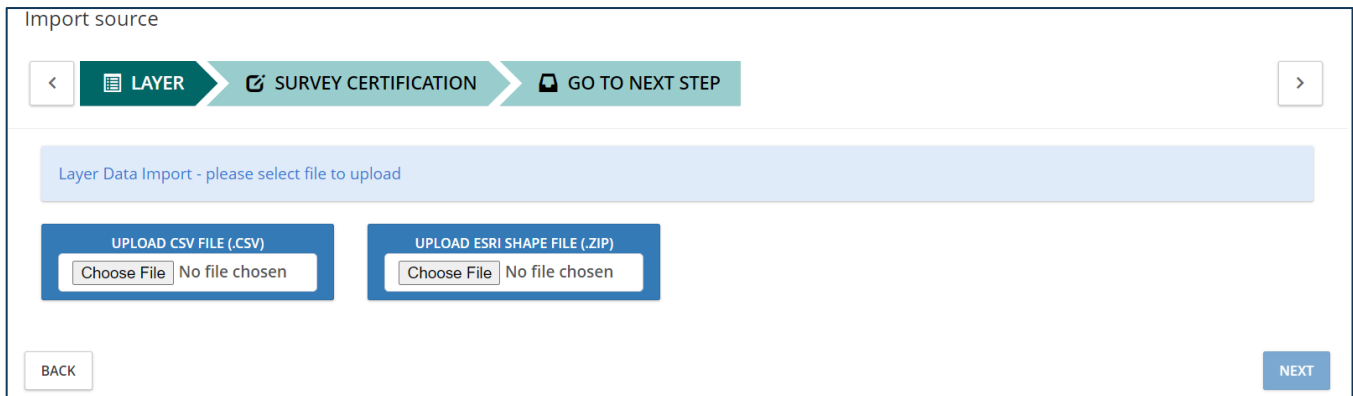
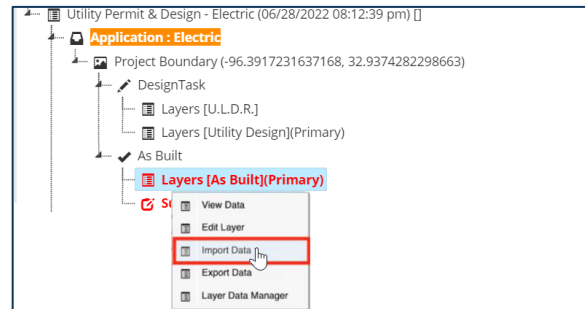
1. Right-click the **Application** node that contains the Design Tasks.
2. Select **Switch to Application**.

The **Application Details** page opens.



3. Right-click the red **Layers [As Built](Primary)** node.
4. Select **Import Data**.

The **Layer Data Import** page opens.



5. Click **Choose File** for a **CSV** file or an **ESRI** shape file.
6. Browse for the file.
7. Click **Open**.
8. Click **Next**.



- RULIS allows you to preview the uploaded data and make updates as needed.
- TxDOT will review the As-Built data, and may require modifications or adjustments.
- As-Built **cannot** be a PDF file, only a **CSV** file or an **ESRI** shape file.