

NHHIP VRA PROGRESS REPORT

September 2, 2023

APPENDIX D

ENHANCED RELOCATION SERVICES

Appendix D
Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	Information on homeownership	Financial Empowerment Workshops
	Veteran services	Enrolled in Combined Arms program.
	Veteran services	Enrolled in Combined Arms program.
	Veteran Services	Enrolled in Combined Arms program.
	Veteran Services, Food Assistance, Transportation assistance, Status Update	Enrolled in Combined Arms program. Registered for Vet Expo., Pop Up Grocery through Target Hunger, Issued free ride Lyft codes through United Way, Provided information on relocation services and possible benefits.
	School Services, Food Assistance, Transportation assistance	Participated in Back to School event and received laptops and supplies donated by the NAACP, Pop Up Grocery Through Target Hunger, Issued free ride Lyft codes through United Way
	Transportation assistance, School Services, Housing Assistance, Food Assistance	Issued free ride Lyft codes through United Way, Participated in Back to School event and received laptops and supplies donated by the NAACP, Provided housing referrals to family of displacee who passed away. Pop Up Grocery Through Target Hunger
	Food Assistance, Social Services, Transportation assistance	Pop Up Grocery Through Target Hunger, Referred to service providers to help pay electric bill, Issued free ride Lyft codes through United Way
	Information on moving & project status	Provided project update & information on relocation services and possible benefits.
	Home Ownership information, Transportation assistance	Participated in office homeowner workshops & referred to NAACP workshop, Issued free ride Lyft codes through United Way
	Food Assistance, Information on health programs for children, Relocation Information, Assistance transporting child to daycare	Pop Up Grocery Through Target Hunger & Received free groceries from Project Row House, Provided referrals for health service providers and "See to Succeed" program, Provided information on relocation services and possible benefits., Issued free ride Lyft codes through United Way
	Business requested Project update	Met with business and gave project pause update; passed information to TXDOT
	Transportation assistance, VA assistance, Home Ownership information, Food Assistance	Issued free ride Lyft codes through United Way, Enrolled in Combined Arms program., Referred to NAACP homeownership counseling courses, Invited to free groceries with Pop Up Grocery & Project Row House
	Food Assistance, Back to school resources, Transportation assistance, Assistance with obtaining ID for documentation, Healthcare information	Invited to free groceries with Pop Up Grocery & Project Row House, Participated in Back to School event and received laptops and supplies donated by the NAACP, Issued free ride Lyft codes through United Way, Assisted resident in getting new IDP, Enrolled in healthcare with San Jose Clinic during workshop. Participated in Jam Park Health & Wellness Fair
	Food Assistance, Legal assistance, Home Ownership information	Invited to free groceries with Pop Up Grocery & Project Row House, Enrolled in Combined Arms program., Referred to homeownership counseling services through NAACP & The Alliance

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Displacee	Services Requested	Services Provided
	Transportation assistance to obtain social security card	Provided personal ride to obtain new card
	Counseling, Housing & Employment, Transportation assistance	Enrolled in Combined Arms program, Offered free ride Lyft codes through United Way
	Transportation assistance because car out of service, Food Assistance, Status Update	Issued free ride Lyft codes through United Way, Invited to free groceries with Pop Up Grocery & Project Row House, Met with resident with relocation Agent to discuss the relocation program and needed documents
	Housing & Rental Assistance	Referred to housing resources through City of Houston and non-profit agencies
	Transportation assistance for work, Legal help	Issued free ride Lyft codes through United Way, Connected with Legal Aid services
	Assistance in obtaining Section 8 Voucher, Transportation assistance to open bank account, Veteran services	Contacted Housing Authority and scheduled appointment for resident, Offered free ride Lyft codes through United Way, Enrolled in Combined Arms program
	Transportation to social service appointments	Issued free ride Lyft codes through United Way
	Transportation assistance, Food Assistance	Issued free ride Lyft codes through United Way, Invited to free groceries with Pop Up Grocery & Project Row House
	Home Ownership information, Transportation assistance, Food Assistance, Project Information	Provided information on NAACP home buying programs and registered resident for their class, Issued free ride Lyft codes through United Way, Invited to free groceries with Pop Up Grocery & Project Row House, Met with resident with relocation Agent to discuss the relocation program and needed documents
	Transportation assistance, Food Assistance, Legal help	Issued free ride Lyft codes through United Way, Invited to free groceries through Pop Up Grocery , Referred to Legal Aid services
	Credit repair, job placement & higher education, Assistance with lease dispute, Transportation assistance for work	Referred to multiple community & social service agencies. Invited to participate in various EJ workshops pertaining to interests., Connected claimant to the Houston Volunteer Lawyers, Issued free ride Lyft codes through United Way
	Employment, Food assistance, Back to school resources, Rental assistance	Connected with Career and Recovery services; Workforce Development; & Job referrals, Pop Up Grocery Through Target Hunger & Received free groceries from Project Row House, Participated in Back to School event and received laptops and supplies donated by the NAACP, Connected to the Houston & area Non-Profit rental assistance programs
	Food Assistance, Back to school resources, Healthcare information	Referred for SNAP benefits; Received free groceries from Target Hunger & Project Row House, Participated in Back to School event and received supplies donated by the NAACP, Referred to San Jose Clinic during workshop. Invited to participate in Jam Park Health & Wellness Fair
	Assistance with replacement housing	Provided Senior Living rental listings
	Assistance with life insurance	Enrolled in Combined Arms program

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Displacee	Services Requested	Services Provided
	Veteran services	Enrolled in Combined Arms program
	Veteran & housing services, Transportation assistance to VA	Enrolled in Combined Arms program, Offered free ride Lyft codes through United Way
	Credit improvement, Veteran services	Participated in Financial Empowerment presentation & Referred to Urban League Credit Counseling program, Encouraged to participate in VETS Lunch & Learn workshop
	Veteran services	Enrolled in Combined Arms program
	Veteran services	Enrolled in Combined Arms program
	Food Assistance, Veteran services	Received free groceries from Target Hunger & Project Row House, Enrolled in Combined Arms program
	Back to school resources	Participated in Back to School event and received supplies donated by the NAACP
	Home Ownership information	Completed Financial Empowerment Presentation; Referred to Urban League & TSAHC lenders for credit counseling; and NAACP homeownership counseling
	Healthcare information, Job training & placement, Immigration services, Food Assistance	Enrolled in healthcare with San Jose Clinic during workshop. Participated in Jam Park Health & Wellness Fair, Referred to Legal Aid services, and FIEL Houston, Referred to Legal Aid services, and FIEL Houston, Invited to free groceries with Pop Up Grocery & Project Row House,
	Back to school resources, Food Assistance, Immigration services, Transportation assistance, Healthcare information	Participated in Back to School event and received laptops and supplies donated by the NAACP, Invited to free groceries with Pop Up Grocery & Project Row House; Signed up to receive free grocery delivery from Target Hunger, Referred to Legal Aid services, and FIEL Houston, Issued free ride Lyft codes through United Way, Provided referrals for health service providers and "See to Succeed" program
	Transportation assistance, Food Assistance	Issued free ride Lyft codes through United Way, Received free groceries from Target Hunger & Project Row House
	Legal help, Back to school resources, Food Assistance	Houston Volunteers Lawyers and The Alliance, Participated in Back to School event and received supplies donated by the NAACP, Invited to free groceries with Pop Up Grocery & Project Row House
	Transportation assistance	Issued free ride Lyft codes through United Way
	Credit repair	Encouraged to participate Financial Empowerment presentation & Referred to Urban League Credit Counseling program
	Assistance with replacement housing	Provided housing referrals & listings
	Homeownership assistance, Food Assistance	Referred to housing resources through City of Houston and non-profit agencies, Invited to free groceries with Pop Up Grocery & Project Row House; Encouraged to sign up for free groceries delivered by Target Hunger
	Homeownership assistance	Provided info on TSAHC mortgage credit certificates, program eligibility, and EJ homebuyer education workshops

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Displacee	Services Requested	Services Provided
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
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	N/A	Invited to attend workshops and Relocation services
	Apartment Complex willing to accept someone with a record	Research to determine various complex background policies
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
	Apartment Complex willing to accept someone with low income	Extensive Research to locate an apartment complex that would accept someone who did not make 3 times monthly rental amount. DPV Funds requested in advance to pay the first two months rent out of supplement to complex for move in
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
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Displacee	Services Requested	Services Provided
	Apartment Complex that allows sex offenders	Research and provide Apartment Complex that allows sex offenders
	Apartment Complex willing to accept someone with low credit - credit relief needed	Research credit relief programs and apartment complexes willing to accept someone with lower credit
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
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Displacee	Services Requested	Services Provided
	N/A	Invited to attend workshops and Relocation services
	N/A	Invited to attend workshops and Relocation services
	Apartment Complex willing to accept someone with back rent owed	Research to find housing willing to accept displacee with money owed in back rent.
	N/A	Invited to attend workshops and Relocation services
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Displacee	Services Requested	Services Provided
	N/A	Invited to attend workshops and Relocation services
	ESL- Interpreter services, Employment and Career Resources, Moving Support, Housing Referrals, Voucher Support	Relocation Services, HHA Support, One-on-one Support, ESL Support, URA Benefit Counseling, Donation Support, General Community Resources
	Employment and Food Services, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resource Coordination, General Community Resources
	Support Locating Housing, Realtor, Transportation, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	URA Benefit Counseling, One-on-one/Touchpoint Assessment, Relocation Support, HHA Support, Resource Coordination, General Community Resources
	Food Services, Utility Assistance, Deposit and Application Resources, Resume writing assistance, Moving Support, Housing Referrals, Voucher Support	URA Benefit Counseling, Relocation Services, One-on-one/Touchpoint Assessment, HHA Support, Letter Writing Services, General Community Resources
	Housing Support, Utility and Employment Support, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, URA Benefit Counseling, Eviction Intervention, Letter Writing Services, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	URA Benefit Counseling, One-on-one/Touchpoint Assessment, Relocation Support, HHA Support, General community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Services, One-on-one/Touchpoint Assessment, HHA Support, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, Resource Coordination, HHA Support, Claim Support, General Community Resources
	Legal Eviction Resources, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Claim Support, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resource Coordination, URA Benefit Counseling, General Community Resources
	Housing , Legal and Employment resources, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination, General Community Resources
	Credit Counseling, Homebuying Assistance Programs, Moving Support, Housing Referrals, Voucher Support	Relocations Support, One-on-one/Touchpoint Assessment, URA Benefit Counseling, Claim Support, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination, HHA Support, General Community Resources

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Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	ESL- Interpreter services, Remote Employment, Self Care and Mental Health, CNA Jobs and Training, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination, HHA Support, General Community Resources, ESL Support
	Locating Housing, and Support with additional move options, Housing Search Support, Employment and Utility Assistance, Moving Support, Housing Referrals, Voucher Support	Relocations Support, One-on-one/Touchpoint Assessment, URA Benefit Counseling, Claim Support, General Community Resources
	Locating Housing, and Support with additional move options, Housing Search Support, Utility Assistance, Benefit Counseling, Moving Support, Housing Referrals, Voucher Support	Relocations Support, One-on-one, URA Benefit Counseling, Resource Coordination, Claim Support, General Community Resources
	Transportation, Housing Listings, Reasonable Accommodation Support, ADA, Move Assistance, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resource Coordination, URA Benefit Counseling, Claim Support, General Community Resources
	Support with additional move options, Rental application support, Transportation assistance, Credit report, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one, HHA Support, Resource Coordination, URA Benefit Counseling, Claim Support, General Community Resources
	Employment Resources and Resume Support, Housing Listings, Realtors, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Letter Writing Services, Claim Support, General Community Resources
	Food and Community Resources, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Claim Support, Resource Coordination, Donations Support, General Community Resources
	Furniture Donations, Move Assistance, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Donations Support, General Community Resources
	Housing Listings, RFTA Support, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, Claim Support, General Community Resources
	Education on Voucher and additional move options, Realtor, Custody Support, AA Support, Budgeting, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, Claim Support, General Community Resources
	Housing, Income, Education, Workforce Development, Mental Health Therapy, and Financial Budget Worksheet, DV Assistance, Rental Assistance, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, Eviction Prevention, Claim Support, General Community Resources

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Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Claim Support, General Community Resources
	Apartment Association Support, Utility Assistance, Budgeting Assistance, Loan Officer, Employment support, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, Claim Support, General Community Resources
	Transportation Support, Home Buyer Support, Utility Support, Debt Reduction & Budgeting, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, Claim Support, General Community Resources
	Housing Support, Realtors, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, Claim Support, General Community Resources
	Furniture Donations, Budgeting support, Career development support, Rent & Utility Assistance, Credit Building, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, General Community Resources
	Furniture, Utility help, Rental Assistance, Transportation Assistance, Employment referrals, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Resources Coordination, URA Benefit Counseling, Donation Support, Eviction Prevention, Claims Support, General Community Resources
	General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	Business resources, T-shirt Designing, Self Care and Mental Health, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	Homebuying Programs, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	Food and Housing Services, Credit repair, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, URA Benefit Counseling, General Community Resources
	Community Resources, Employment, Transportation, Realtors, Utility & Appliance Assistance, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, Resource Coordination, HHA Support, ESL Services, General Community Resources
	Housing, Transportation, Rental Assistance, Moving Support, Housing Referrals, Voucher Support	Relocation Support, One-on-one/Touchpoint Assessment, Resource Coordination, HHA Support, Donation Support, Claims Support, General Community Resources
	ESL- Interpreter services, Moving Support, Housing Referrals, Voucher Support	ESL Services, Relocation Support, One-on-one/Touchpoint Assessment, HHA Support, Claims Support, Letter Writing Support, General Community Resources

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Displacee	Services Requested	Services Provided
	ESL Interpreter services, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	ESL Services
	ESL- Interpreter services, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	ESL Services
	Utility Connection Support, HHA Support, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	One on One/Touchpoint Assessment, Resource Coordination, HHA Support, Relocation Support, URA Benefit Counseling,
	ESL Interpreter services, Relocation Support, Claim Support, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	ESL Services, One on One/Touchpoint Assessment, Resource Coordination, Relocation Support, URA Benefit Counseling, General Community Resources to Support with Transition, Claim Support
	Voucher request, Utility Assistance with power bill, social group for family member with dyslexia, resources to supplement income, Compensation for poor living arrangements at Clayton Homes, URA Benefits explanation, claim support, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	One on One/Touchpoint Assessment, Resource Coordination, HHA Support, Relocation Support, URA Benefit Counseling, Claim Support
	URA Benefits explanation for claim interest, portability support, document completion support, furniture resources, document interpretation support, General Community Resources to Support with Transition, Moving Support, Housing Referrals, Voucher Support	One on One/Touchpoint Assessment, Resource Coordination, HHA Support, Relocation Support, URA Benefit Counseling
	Rent balance inquiry and payment assistance, housing referrals, moving resources, voucher support, application fee reimbursement, safety concern and request for support, claim interest support, Holiday Toys, Moving Support, Housing Referrals, Voucher Support	One on One/Touchpoint Assessment, Resource Coordination, HHA Support, Relocation Support, URA Benefit Counseling, Donation Support

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Displacee	Services Requested	Services Provided
	Housing referrals, Credit/debt resources, Application fee reimbursement, Property transfer support, Move check distribution, Rent and Utility assistance resources, Voucher support, Vital records and Identification support, Employment, GED resources, CNA resources, URA Benefits explanation, Business resources, support with retrieving check mailed to old address, expungement support, Summer Camps, Burial assistance, Bereavement/Grief Counseling, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, Resource Coordination, HHA Support, Relocation Support, URA Benefit Counseling, Donation Support
	Voucher request and support with adding family member(s) to household, Relocating rehabilitation center support, Moving Support, Housing Referrals, Voucher Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination
	Voucher request, Housing referrals, URA Benefits explanation, moving support, food donation, plus size clothing donation, General Community Resources to Support with Transition, Moving Support, Voucher Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, Letter Writing Services, Donation Support, URA Benefit Counseling
	General Community Resources to Support with Transition, Voucher support, Housing Referrals, application and deposit assistance/reimbursement, rent assistance resources, resume writing assistance, transportation assistance, Change of address assistance, URA Benefit explanation, credit/debt resources, family legal matter assistance	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, Letter Writing Services, URA Benefit Counseling
	Eviction intervention assistance, voucher request assistance, counseling/mental health resources, utility assistance resources, budgeting assistance, shelters and temporary housing options, food donation, property transfer assistance, furniture assistance, transportation assistance, recertification assistance, cleaning kit request, housing referrals, General Community Resources to Support with Transition	Eviction Intervention, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, Letter Writing Services, URA Benefit Counseling, Donation Support
	Application/deposit reimbursement, move check request, Additional Relocation Support due to home not DSS, eviction intervention, URA Benefit explanation, General Community Resources to Support with Transition	Eviction Intervention, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling

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Displacee	Services Requested	Services Provided
	Housing referrals, voucher support, URA Benefits explanation, claim request and support, family court resources, expungement resources, General Community Resources to Support with Transition	Claim Support, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	ESL Interpreter services and forms translation into native language, URA Benefits explanation, claim request and support, housing referrals, moving support, voucher support, job application submission assistance, ESL classes, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, ESL Support, Relocation Support, URA Benefit Counseling, Claim Support, HHA Support, Resource Coordination
	Voucher support, Housing referrals, Moving support, grief resources, family counseling resources, General Community Resources to Support with Transition, food donation, utility assistance, car repossession assistance, dining room table donation, children's bed donation, realtor support, credit repair assistance	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling, Donation Support
	Voucher education and support, Food and Furniture donation resources, Housing referrals, Moving support, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling, Donation Support
	Housing Referrals, Moving Support, General Community Resources to Support with Transition, rent and utility assistance resources, voucher support, budgeting assistance, rent balance support, homeownership education and support, employment assistance, childcare assistance, after school programs, nutritional support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Bedding and appliance resources, voucher support, Housing referrals, Move Support, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Emergency Housing, Employment, Eviction Assistance, Transportation assistance, birthday cake resource, rent and utility assistance, mental health resources, voucher support, Housing referrals, Move Support, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	ESL Interpreter services and forms translated in native language, voucher support, Housing referrals, Move Support, General Community Resources to Support with Transition	ESL Support, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling

Appendix D
Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Transportation, Healthcare Providers in area, HHA Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	ESL Interpreter services, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	ESL Support, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	ESL Interpreter services, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	ESL Support, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Workforce/Employment, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	HHA Support, Housing Search Assistance, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Expungement Resources, HHA Support, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Housing Search Support, Legal Assistance, voucher support, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Utility Assistance, General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Utility and Rental Assistance, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling

Appendix D
Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	HHA Support, Housing Search Assistance, General Community Resources to Support with Transition, voucher support, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Homebuying Resources, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	ESL Interpreter services, General Community Resources to Support with Transition, Voucher support, Housing referrals, Move Support	ESL Services, One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Transportation, Employment, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Food Services, Relocation Transition Support, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support, Transportation, Employment	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, Senior Services, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling

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Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, voucher support, Housing referrals, Move Support	One on One/Touchpoint Assessment, HHA Support, Relocation Support, Resource Coordination, URA Benefit Counseling
	Resource Coordination, voucher support, Housing referrals, Move Support, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination
	General Community Resources to Support with Transition, Resource Coordination, Legal and Housing Resources	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination
	Resource Coordination: Utility Resources, Employment,	One on One/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination
	ESL Interpreter services, Resource Coordination: Toys, Food and Credit Resources,	One on One/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination, ESL Support
	Resource Coordination: Rental Assistance	One on One/Touchpoint Assessment, URA Benefit Counseling, Claim Support, Resource Coordination
	Resource Coordination: Employment, Financial Literacy and Business Development Resources	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling
	Resource Coordination: Utility Assistance, Employment and Summer Programs	One on One/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination
	Resource Coordination: Utility Assistance	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling, Resource Coordination
	ESL Interpreter services	One on One/Touchpoint Assessment, URA Benefit Counseling, Claim Support, Resource Coordination, ESL Support
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,
	General Community Resources to Support with Transition, Homebuying Education,	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling,
	Resource Coordination: Summer Youth Services and Camps, Homebuying and Credit Resources	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination
	Resource Coordination: Food Pantry, Eviction Prevention Support	One on One/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination,
	Food Pantry, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,

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Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	General Community Resources to Support with Transition, Resource Coordination: Homebuying Information and Resources	One on One/Touchpoint Assessment, HHA Support, URA Benefit Counseling, Resource Coordination,
	General Community resources to support with her transition, Relocation Support coordination with new landlord and HHA to move with Voucher	HHA Support, URA Benefit Counseling,
	Education Support , General Community Resources to Support with Transition	DRA Supported with Letter of Recommendation, One on One/Touchpoint Assessment, URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	Resource Coordination: Food, Credit and Financial Resources	One on One/Touchpoint Assessment, URA Benefit Counseling, Resource Coordination
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	General Community Resources to Support with Transition, Resource Coordination: Housing and Employment,	One on One/Touchpoint Assessment, HHA Support, Employment Application and Interview Process, URA Benefit Counseling, Resource Coordination: Homeless Shelters, Rental and Utility Assistance, Storage Options, Budgeting
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling, Claim Support,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment
	General Community Resources, Resource Coordination: Homebuying Resources and Information	One on One/Touchpoint Assessment, URA Benefit Counseling, Homebuying Resources
	ESL Interpreter services, Resource Coordination: Homebuying Resources and Information	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling, Claim Support, ESL Support
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	General Community Resources to Support with Transition, Utility and rental Assistance	One on One/Touchpoint Assessment, HHA Support , Assistance submitting Texas Rent Relief Assistance, URA Benefit Counseling,
	General Community Resources to Support with Transition	One on One/Touchpoint Assessment, URA Benefit Counseling,

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Enhanced Relocation Services Provided this Reporting Period

Displacee	Services Requested	Services Provided
	HHA Support, Furniture Resources and Food Assistance	One on One/Touchpoint Assessment, URA Benefit Counseling,
	Food and Mental Health Support	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	HHA Support, Utility Assistance, Food Assistance,	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling,
	ESL- Interpreter services, Homebuying Options,	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling, Homebuying Education Resources , ESL Support
	HHA Support , Furniture Resource Request, General Community Resources to Support with Transition	One on One/Touchpoint Assessment, HHA Support , URA Benefit Counseling
	Relocation Support and Coordination, Food, HHA Support	One on One/Touchpoint Assessment, HHA Support , DRA Coordinated with management for move and post move support. emergency Food Assistance Donations were provided, URA Benefit Counseling,

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Enhanced Relocation Services Provided this Reporting Period

Workshop with Individual Parcel Owners	
Date of Workshop	Topic of Workshop
3/30/23	Housing Resources Pop-Up Market
4/10/23	Easter Egg Relocation Informational
4/26/23	Community/Social Services Pop-Up Market
5/17/23	Relocation Benefits Open Door
5/26/23	On site meet and greet - Q & A

Note: Table does not include workshops held prior to March 6, 2023

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Enhanced Relocation Services Provided this Reporting Period

Community Workshops	
Date	Topic of Community Workshop
3/25/23	SerJobs Picnic
5/7/23	National Coalition of 100 Black Women Wellness Event
5/24/23	Beacon Law Presentation (Virtual)
6/7/23	Beacon Law Presentation

Note: Table does not include workshops held prior to March 6, 2023